

MacNet News



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Welcome to the OTS April Newsletter...

E-books that include software to record student engagement? Check out our latest news article on how CourseSmart is making that happen. Our network team is continuing to speed up the campus with the installation of additional wiring and server updates. The end users will now have a more reliable connection and faster internet speed while working here on campus. Last week members of our administrative computing group attended Ellucian Live, a three day event hosted in Philadelphia. Read more about Ellucian Live on page three. And finally, we applaud Sister Kathleen Douth for her continued research metacognition in Music education through iPad applications. We hope you enjoy this issue of the OTS newsletter.

Latest News

Professor Knows

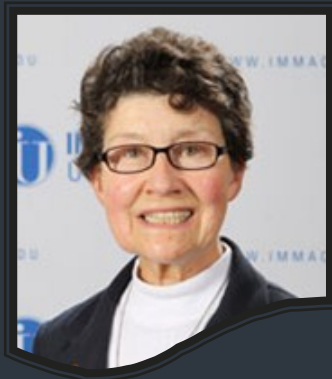
It used to be that teachers knew if students had read the course material from test scores and expressions on their faces when asked to answer a question in class. This may change soon as major publishing companies such as Pearson and McGraw-Hill have joined forces to fund a Silicon Valley startup called "CourseSmart".

CourseSmart works by individually packaging e-books for professors for each class. The software can then tell when students are skipping pages, failing to highlight significant passages, not bothering to take notes — or simply not opening the book at all.

The teacher can then analyze the information from the software and make data based adjustments to course materials, efficiently intervene with under performers and get early warnings about who might be falling behind.

Check out <http://www.coursesmart.com/> for more information on the CourseSmart technology.

Faculty Focus



Sister Kathleen Doult

Professor of Music Education
Immaculata University

Congratulations to Sister Kathleen Doult who is our Faculty Focus this month. Sister Kathleen has received her Doctoral in Musical Arts in Music Education from Temple University.

She is a member of the Pennsylvania Music Educators Association, the American Choral Directors Association as well as other musical and choral professional organizations.

Recently Sr. Kathleen along with her colleague, Elizabeth Faunce, received a grant as part of the SEPCHE initiative for Advancing Faculty Metacognition through iPad Application. Sister Kathleen continues to research metacognition in Music education through iPad applications and is currently presenting on the topic at the Pennsylvania Music Education Association's annual conference in Erie, PA.

We applaud Sr. Kathleen for all of her effort in incorporating mobile technologies in her classroom.

Academic Technology News

Insights and Inspiration from the ATS Team...

Immaculata Online



Dean Julian, the Director of Online Programs, launched his IUOnline Orientation in Moodle for the Summer semester. This is a fully online orientation course for students in online programs. Enrolled students work through assignments about online learning principles, library research and Moodle itself. With this orientation, students have a safe space to practice using Moodle tools and get comfortable with the online environment. Happy Moodling, Dean!

The Newest Tech Trends

Building a Better Tech School

If all the hopes and hype are warranted, a nondescript third-floor loft in the Chelsea neighborhood of Manhattan offers a glimpse of the future

[Read More...](#)

Facebook Home

Facebook Home official, replaces your app icons with social info (video)

[Read More...](#)

Google Keep (like Evernote)

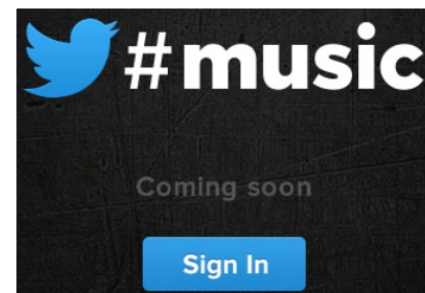
Fleeting Thoughts, Captured by Pixels

[Read More...](#)

Twitter Music Service

News that micro-blogging service Twitter has launched its very own music app is no doubt going to get a lot of people excited

[Read More...](#)



Administrative Computing

Immaculata at Ellucian Live!

Members of Immaculata's Administrative Computing Systems and Administrative Systems Liaisons teams attended Ellucian Live in Philadelphia during the week of April 8. Ellucian Live is the official user group conference for Immaculata's Banner enterprise information system. Over 800,000 people from around the globe attended this year's conference which featured hundreds of presentations and exhibits dealing with all aspects of technology in higher education. The Immaculata team came home with a greater understanding of new features and upcoming releases in Banner, how to make more effective use of modules the University already owns, and how to prepare for emerging technology trends in higher education.

Meet OTS..



Dwight Bazemore
Technical Support Specialist II

Dwight is a member of our technical support team located in Lourdes Hall. He began his career here at Immaculata in February 2009.

Prior to Immaculata, he worked for Verizon business as a Customer Network Analyst, and at Sungard CSC in the Network Operations Center. He has completed his IT degree requirements from Immaculata University, and he is enrolled in Cisco training at DCCC.

Outside of his work here at IU, he is a SAG actor and small business owner. Thank you Dwight for all of your hard work here at Immaculata.

Tech Tips



How Do I lock my Computer?

Windows 7 & Windows XP

Once you are logged in to the computer

- Press CTRL + ALT + DEL
- choose "Lock this computer"

To Unlock:

Press CTRL + ALT + DEL and login with your network username and password.



PowerPoint too Big for Moodle

Sometimes really long PowerPoints can be best uploaded as a pdf instead. If there's a ton of graphics and backgrounds sometimes the file is more than the 2 MB maximum.

1. Go to the File menu
2. Select "Save As"
3. Change Save as type to : PDF
4. Change the radio dial from Standard to Minimum Size (publishing online)
5. Click Save, and you're done!





Technical Support Services

Recently, OTS purchased 6 new wireless access points to improve wireless signal throughout Alumnae Hall. This will allow for proper connectivity to all areas inside. OTS will also be upgrading the network switches in Alumnae Hall to allow for faster speeds to network resources and the internet. In addition, OTS will be migrating our current Exchange Mail Server to the latest version and more robust server platform. This will provide more reliability and performance to end users while keeping us current on the latest platform.



WORKSHOPS

MOODLE Training Topics

Mahara ePortfolios
Wednesday, April 17th

Jazz Up your Course
Thursday, April 25th

Back Up Your Course
Thursday, May 9th

Topical Lecture Series

Bridging the Distance in Distance Learning- Synchronous Collaboration Tools for Teaching

Thursday, April 18th

MOODLE Open Support Sessions

Tuesdays
12pm - 4pm

Fridays
9am - 1pm

TECHNOLOGY SUPPORT SERVICES

Hours of Operation:

Monday-Thursday
8am - 6pm

Friday
8am - 5pm

Phone:

610-647-4400 x1234

Email:

helpdesk@immaculata.edu

Self Service Help:

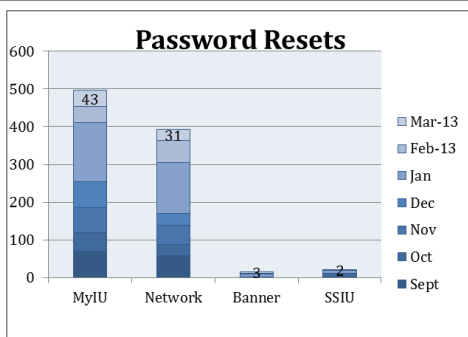
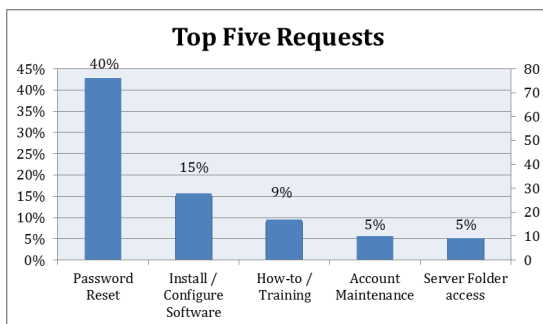
ats.immaculata.edu/faq/faq/

Service Statistics



Tech Support Services:

Support Tickets: 236



Academic Technology

~Quick View~

- Training Sessions: 2
- Walk-in Clinics: 8
- ATS Support Tickets: 424
- 20 alert and update messages to campus via email, 16 blog posts
- FAQ: 342 articles; 130,087 visits; 99% positive feedback
- MOODLE: 8009 User Accounts
- GOOGLE: 21603 Users, 3153 Active Mail Users (30 day), 196958 MB of data, 1448 Google Docs, 985 Spreadsheets, 171 Presentations, 66 forms, 628 files