

MacNet News



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Welcome to the OTS March Newsletter...

Gmail goes mobile! Gmail goes mobile! That is the buzz on IU's campus. Yes, it's true, students and adjunct faculty can now access their Immaculata Gmail account on phones and tablets through the Mail App. Continue to page two and read about how you can access and set up your account. "I am here to serve", replied John Church when we mentioned he was going to be highlighted in our faculty focus section of our newsletter. Check out the wonderful opportunities John is giving our students here at Immaculata. Take a moment to enjoy these and other great OTS news articles.

Latest News

Apple's John Landis Speaks at IU's Metacognition Summit



On Monday March 4th, Dr. John Landis, a Development Executive for Apple spoke to attendees at Immaculata's Metacognition Summit. Dr. Landis's work at Apple focuses on strategic planning of educational mobility deployment in higher education and K-12 schools in the North East United States. He also worked in K-12 as a principal and in higher education as an Assistant Professor at Millersville University.

With his focus being in mobile technology, the iPad was a large part of his presentation. Dr. Landis spoke to the iPad's strength as a "magical" content delivery tool that could be used in classrooms to enhance learning as well as make it more economical. He mentioned that the iPad will most likely replace traditional text books in the classroom. Going forward instructors can create their own books using Apple's iBooks author. This proposal intrigued the group of Immaculata faculty and staff as many of them already had iPads sitting directly in front of them.

Dr. Landis closed his presentation with sharing his favorite iPad apps for the classroom. One of the highlights was the animated explanation of "Shakespeare in Bits", an application that helps students gain a better understanding of Shakespeare's works. iTunes U was also a favorite of the crowd, the app provides almost limitless access to full online courses from some of America's top Ivy League universities.

OTS would like to thank Sister Kathleen Doult and Elizabeth Faunce for putting together such a great afternoon. We hope to have Dr. Landis back in the future as Apple pumps out more "Magical iDevices".

Faculty Focus



Lt Colonel John Church

Assistant Professor of English
Immaculata University

When I mentioned to John that he would be this month's faculty focus, his reply was "Thank you...I am here to serve". John is truly dedicated to his students' education here at Immaculata.

John's positive drive to expose his students to the technologies offered here at Immaculata has students smiling. John shared with us his latest lesson where each student gave a 3-minute presentation that was recorded using the iPad. Students were then sent the link and asked to self-evaluate.

John's motto "I am here to serve" also brings hope to those affected by Hurricane Sandy. John is proposing to pilot a student service-learning project with Caldwell University, who were victims of the hurricane last October. John is hoping to take a group of 24 IU students to Northern, NJ to support the college and help them to rebuild after the hurricane. Students will document their service efforts by using a variety of IU mobile technologies. John hopes to have this project approved soon so that he and his students can begin to plan their work in 2014.

Academic Technology News

Insights and Inspiration from the ATS Team...

Immaculata Gmail Goes Mobile

On February 14th, the campus got a Valentine's Day present from OTS and University Communications: Adjuncts and Students can now access their Immaculata Gmail account on phones and tablets through the Mail App. To set up access go to www.immaculata.edu/googlepassword. Though some users were already checking their email by forwarding their account, this is good news for those checking multiple email addresses. To date, over 600 people have viewed the FAQ on setting up access.



The Newest Tech Trends

Waterproof Phones and Tablets Make a Splash

Consumer electronics and water don't mix...

[Read More](#)

Facebook Freshens up Newsfeed... Again...

We knew Facebook had something new planned for its News Feed...

[Read More](#)

Google Unveils High-end "Chromebook"

Google is a company that will never let you forget that it's built upon experimentation.

[Read More](#)



Bizarre recall: Subarus mysteriously start themselves

Talk about ghostly...

[Read More](#)

Administrative Computing

Banner Upgrade Completed

After several months of testing, the University's Banner system was upgraded over the first weekend of March with new versions of all of the system's major modules: Financial Aid, Student, Finance, Accounts Receivable, Advancement, and General. Enhancements to Banner Self-Service modules were also introduced in this upgrade. The new update includes a long list of new features and bug fixes. Everyone can look forward to a better Banner experience!

Meet OTS..



Faith Fawcett

Technical Support Manager

Faith has been a part of the Immaculata family for over 12 years. She began her career here as a technical support specialist in 2000 and then she was promoted to her current manager position in 2006. Faith manages co-workers to oversee all technical support services for Immaculata University.

Faith enjoys traveling in her free time. She has traveled abroad to Europe (England, France and Italy) and domestically to Alaska, California, and Florida. Her favorite travel spot so far, Alaska. She loves to travel whenever she can.

Faith participates in the art of yoga to bring health and balance to her body, mind and spirit. When she is not partaking in yoga, she enjoys running.

Tech Tips



Did you know you can make PDFs in Microsoft Word?

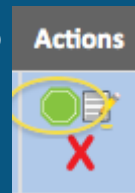


Just open your document, and go to the File menu, click Save As. Under Save As Type, you can change the format from .docx (Microsoft Word Document) to .pdf (a PDF). It's that simple!

If you want to share documents without sharing the ability to edit, such as with official forms or documentation, save as a PDF right from Word.

Taking Attendance in Moodle

You can track class attendance in Moodle! First, add in the Attendance activity to your course. Then, assign it No Grade to keep it simple. Use the "Add" tab to add the regular class sessions. (Hint: check the Create Multiple sessions box for repeating sessions). Then, take the attendance by clicking the big green button by the class date! [More information.](#)





Technical Support Services

Over the next few weeks OTS will be expanding wireless internet access in Gillet Hall. Additional access points will be installed to extend the wireless coverage throughout the dining room and lounge. In addition, there will also be increased coverage for the living spaces on the second floor. The upgraded system will provide increased connectivity and speed where needed. Enjoy your iPads, Sisters!



WORKSHOPS

MOODLE Training Topics

Course Facilitation
Wednesday, March 20th

Gradebook Best Practices
Wednesday, March 27th

Advanced Forums
Wednesday April 3rd

Topical Lecture Series

Reaching Farther - Using Lecture Capture to Reach More Students

Thursday, March 21st

MOODLE Open Support Sessions

Tuesdays
12pm - 4pm

Fridays
9am - 1pm

TECHNOLOGY SUPPORT SERVICES

Hours of Operation:

Monday-Thursday
8am - 6pm

Friday
8am - 5pm

Phone:

610-647-4400 x1234

Email:

helpdesk@immaculata.edu

Self Service Help:

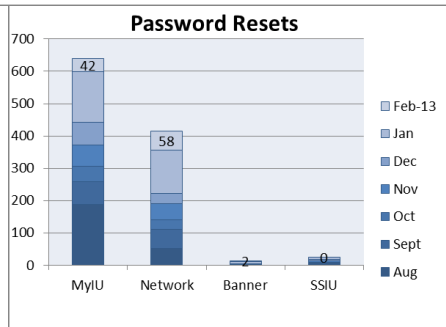
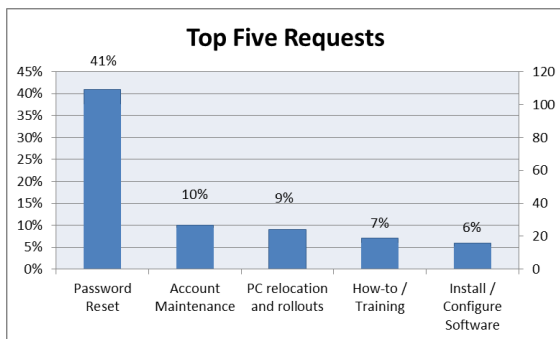
ats.immaculata.edu/faq/faq/

Service Statistics



Tech Support Services.

Support Tickets: 293



Academic Technology

~Quick View~

- Training Sessions: 2
- Walk-in Clinics: 8
- ATS Support Tickets: 393
- 22 alert and update messages to campus via email, 16 blog posts
- FAQ: 342 articles; 51469 visits; 99% positive feedback
- MOODLE: 8006 User Accounts
- GOOGLE: 21449 Users, 3148 Active Mail Users (30 day), 178952 MB of data, 1305 Google Docs, 939 Spreadsheets, 171 Presentations, 66 forms, 528 files